



Risk Management Services

SUPERIOR SERVICE, EXCEEDING EXPECTATIONS



Philadelphia Insurance Companies' (PHLY) Risk Management Services (RMS) puts you at the center of everything we do. We're driven to achieve results that matter to you, such as:

- **Peace of mind** from policies/procedures that are well developed and executed
- **Action plans to reduce accidents** and claims, along with a partner to help you achieve them
- **Complete safety and risk management projects** using PHLY's on-demand tools and services
- **Satisfied clients** and other stakeholders, thanks to practical consultation and solutions provided by PHLY's RMS group

Onsite Consultation

Sometimes, meeting in person is the best way to get things done. Ask us about:

- **Exposure deep dives:** We can analyze and address what's driving up your losses or risks
Examples: Analysis of slips/trips/falls, sexual abuse controls, property preservation, fleet safety
- **Program assessment:** Let us review and help improve your existing risk management programs
Examples: self-inspection, new-hire orientation, driver qualification, violent assault response, business continuity
- **Training:** We are at your service for train-the-trainer sessions or other training needs
Examples: Defensive driver, accident investigation, employment practices liability, hazard identification
- **Content development:** We can help you write newsletters, training curriculums, or policies/procedures
Examples: Property management, security and crime prevention, distracted driving, third party liability
- **Site reviews:** Allow us to identify, evaluate, and consult on your physical and program risks and controls
Examples: Fire safety, water intrusion, client and guest injury prevention, waivers, and risk transfer

Proprietary PHLY Online Services

Other times, your preferred method of assistance may be through web-based services, such as:

- **Risk Management IQ:** Educational materials including risk awareness documents, sample policies, programs, and checklists covering a variety of topics
- **e-Training:** Interactive training available at no additional cost and with unlimited usage
- **E-flyers:** Topical, risk awareness emails with timely safety news and information
- **PHLY Blogs:** Relevant articles diving into specific risks, resources, and products
- **Interaction:** Request boiler inspections, take a perils assessment, respond to recommendations, or contact us

Contact

For questions about your organization's risk management needs and information on PHLY's Risk Management Services please contact PHLY RMS:

- **Phone:** 1.833.PHLYRMS (Mon-Fri 8:30 a.m. - 5:00 p.m. ET)
- **E-mails:** phlyrms@phly.com

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SUPERIOR SERVICE, EXCEEDING EXPECTATIONS - *continued*

Partnered Services

PHLY RMS has partnered with leading organizations to bring you valuable risk reduction services and products. The following are a sampling of these solutions:



PHLYTrac PHLY's telematics tool providing an online dashboard that tracks location, speeding, hard breaking, and other fleet statistics - PROVIDED AT NO COST TO ELIGIBLE PHLY CUSTOMERS!

[PHLYTRAC](#)



The **PHLYSense** System is a property monitoring tool that uses a sensor to provide immediate alerts to hazardous property conditions, such as low temperature or the presence of moisture. Provided at no cost to our customers with property coverage.

[PHLYSENSE](#)



The **PHLYGateway** is an online portal that provides a suite of management and professional risk resources including an online training platform, model policies, and a Best Practices Help Line.

[PHLYGATEWAY](#)



The Ting Fire Safety Program uses a sensor to monitor a property's electrical system and utility power for hazards that can lead to fires. This no-cost solution is currently available to PHLY property insureds who meet certain criteria.

[Contact PHLYRMS for Details](#)



Abuse Prevention Training

Access to an online training platform and tailored programming support to improve the safety of organizations that serve vulnerable populations, including children and vulnerable adults.

[Protecting Vulnerable Populations](#)



SmarterNow PHLY's no-cost Learning Management System that provides online training, assignment, and reporting capabilities. Trainings include defensive driver, discrimination in the workplace, security awareness, and many more.

[SMARTERNOW!](#)



The Nonprofit Risk Management

Center's Affiliates Program offers practical risk management resources, including webinars, unlimited consultation, and discounted template programs, training, and materials.

[Register here](#)



The **eRisk Hub** web portal brings cyber security tools and resources to you, including an incident roadmap, risk manager tools (including a self-assessment and state breach notification laws), a learning center for best-practices, a news center, and eRisk resources to locate external experts.

[eRisk Hub](#)



IntelliCorp Provides a discounted background check package as well as discounted pricing for add-on services, such as Motor Vehicle Reports (MVRs).

[IntelliCorp](#)



The **LifeVac** device is a tool that can save lives during a choking event when all other methods have been unsuccessful. PHLY insureds receive a 25% discount.

[LifeVac](#)



Auto-Out is a fire-suppressant device that easily attaches to cooktops with over-the-range microwaves or standard venthoods. PHLY insureds are eligible for special pricing on the Auto-Out website.

[AutoOut](#)

IMPORTANT NOTE: These services are provided at no cost, discounted pricing, or other cost sharing arrangements depending on the service. Some programs may require insureds meet specific criteria to qualify. Please contact your PHLY representative or visit the links provided above for more information.



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